

Quality Policy Statement

Morson Edge is one of the UK's largest recruiters. We are one of the most respected names in recruitment and design consultancy, having grown from humble beginnings we are now the industry's go-to technical recruiter and the largest supplier of people and managed service solutions to multiple markets.

It is the policy of the Morson Edge to consistently provide outstanding Recruitment and Screening services that meet our customer requirements, as well as all applicable statutory and regulatory obligations.

It is our objective to:

- Apply the recruitment process consistently across all Recruitment and Screening areas in line with corporate procedures.
- Ensure that all corrective actions are implemented effectively to prevent reoccurrence, with each discrepancy risk assessed to determine severity and closure timescales.
- Continually monitor, measure and improve our business performance using the Plan, Do, Check, Act cycle methodology.
- Establish quality objectives to drive continual improvement and enhance customer satisfaction.
- Ensure that all customer feedback is logged and effectively actioned within 1 month of receipt.
- Ensure that all staff are appraised, and training needs identified, as appropriate.
- Ensure compliance with all applicable legislative requirements.
- Work in partnership with customers and organisations to maintain the highest standards.

The above policy and objectives will be carried out through the effective application of our comprehensive management system, which is designed for continual improvement and supported by the provision of adequate resources.

Our management system complies with the requirements of EN ISO 9001:2015. Its implementation and ongoing management require the involvement of personnel at all levels in the company, along with the promotion of quality awareness, cost effectiveness, and a focus on customer requirements. These are all essential elements with which all staff and contract personnel must be familiar.

The system is prepared, implemented, controlled, and audited by the HSQES Director and Team, reporting to the CEO. It is a mandatory requirement that all Morson Edge staff observe and comply with the relevant management system procedures.

This Policy will be reviewed annually, or sooner if changes are required.



Ged Mason – Morson Group CEO